

Update on Ely LUCS hub pilot

East Cambridgeshire and Fenland Minor Injury Services

May 2017 update – Ely

During 2016, the CCG reviewed the three minor injury services, which are run by Cambridgeshire and Peterborough NHS Foundation Trust (CPFT), in East Cambridgeshire and Fenland.

Having listened to feedback from patients, the public and local clinicians, Cambridgeshire and Peterborough CCG approved a business case to develop the first phase of three Local Urgent Care Service (LUCS) hubs pilots in Ely, Wisbech and Doddington (south Fenland).

The development of the three pilots will be phased and locality specific, recognising the different opportunities and challenges in each area. This update focuses on the current development of the Ely LUCS Hub Pilot. Updates on the Wisbech and Doddington LUCS developments will be shared in the coming months. In the meantime patients should continue to use these MIUs in the same way they have been doing.

Local services working together

The CCG has been working alongside local GP practices, staff from the Ely Minor Injury Unit (MIU) and other organisations to develop the LUCS Hub Pilot to ensure it meets the needs of local patients.

In the long term it is proposed that the Ely Local Urgent Care Service (LUCS) Hub will:

- Integrate local services (primary care, minor injury services, and community care)
- Provide a 'one stop' service for those with urgent, but not life threatening, health issues
- Expand its scope to treat a wider range of conditions over a period of time
- Give patients the opportunity to have their minor illnesses and injuries seen locally, giving a clear alternative to A&E.



At the first stage of the Ely pilot we are developing the service by expanding the MIU team. This will see local GPs and nurse practitioners working closer together to extend the services available.

During this time, patients should continue to use the MIU at the Princess of Wales Hospital, in exactly the same way as they have been doing. The MIU remains open seven days a week for walk in patients with minor injuries and conditions as listed on the website [HERE](#).

The difference is that following an assessment by the Nurse Practitioner in the MIU, patients could be referred on to an on-site GP. This will help to provide a local one stop service and offer an alternative to patients who might otherwise have to go to A&E.

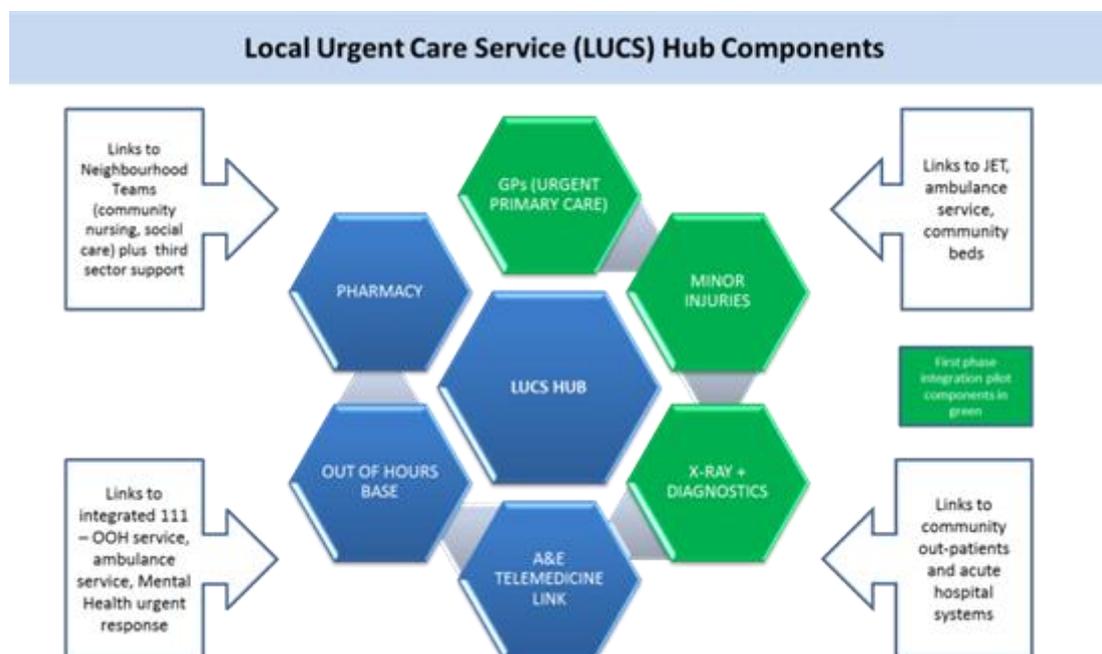
The GPs and nurse practitioners are also working with NHS 111 and the ambulance services to look at how they can increase the number of patients using the LUCs Hub, helping to divert some patients who would previously travelled to A&E.

At present, it is anticipated that we will be ready for the next stage of the pilot in autumn 2017.

Keeping people up-to-date and involved

Patient feedback has been an invaluable part of developing the Ely LUCS Hub pilot. We now have patient and Healthwatch representatives on the Ely LUCS steering group and will continue to provide updates and communications throughout the process.

Feedback from the public, patients and staff is always welcome and you can do this by contacting the CCG communications and engagement team at capccg.contact@nhs.net or 01223 725304.



The long term vision for LUCS Hubs encompasses a range of services shown in the diagram above.